

## Asset Management

### Investment Payment using JomPAY | FAQs

#### 1. What is JomPAY?

JomPAY is a national initiative, supported by Banks, to enable online bill payments across Malaysia. Payments Network Malaysia Sdn Bhd (“PayNet”) operates JomPAY. For more information, you may visit their official website at [www.jompay.com.my](http://www.jompay.com.my).

#### 2. What can JomPAY do for me?

JomPAY is available for both corporate and individual clients. With JomPAY, you can perform investment payments via your preferred Internet Banking or Mobile Banking service (40 Banks to choose from), and pay either through your Bank’s Current, Savings or Credit Card accounts. It is safe, quick, convenient and free of charge.

#### 3. Which Banks offer JomPAY payment service?

JomPAY service is offered at 40 Banks in Malaysia. Please refer to <http://www.jompay.com.my/making-a-payment.html#Banks> for the latest list of Participating Banks.

#### 4. Do I have to register before making payments with JomPAY?

No registration is required with JomPAY. However, you must have Internet or Mobile Banking access at any one of the Participating Banks. For more information on obtaining Internet or Mobile Banking access, please contact your Bank. You may refer to <http://www.jompay.com.my/making-a-payment.html#Banks> for the latest list of Participating Banks.

#### 5. How do I invest in Affin Hwang Asset Management’s (“Affin Hwang AM”) products using JomPAY?

Step 1: Complete the Investment Transaction Form

Step 2: Login to the preferred Internet or Mobile Banking portal

Step 3: Select JomPAY

Step 4: Complete the transaction payment

- a) Key in Biller Code

Biller Code	Biller Name	Min. Transfer per Transaction
4689	Affin Hwang AM-UTF	RM 100.00
9563	Affin Hwang AM-PRS	RM 50.00

- b) Ref-1: 12-digit NRIC number (Affin Hwang AM Principal Account Holder’s 12-digit NRIC number, without hyphen “-”)

- c) Ref-2: Mobile number (Affin Hwang AM Principal Account Holder’s Mobile number, without hyphen “-”)

Step 5: Submit both the completed Investment Transaction Form AND JomPAY payment receipt

**6. Is there a limit for JomPAY payment?**

As JomPAY transactions are performed via Internet or Mobile Banking, a daily transaction limit may be imposed by your Bank. You may refer to <http://www.jompay.com.my/banks-service-payment-availability.html> for the daily transaction limit, as well as the service and payment availability of various Banks.

Please be informed that the link serves only as a reference, and you are advised to check with your respective Bank on the limit imposed.

**7. Is there a minimum transfer amount for investment payments via JomPAY?**

Yes, there is. Please refer to the table below:

Biller Code	Biller Name	Min. Transfer per Transaction
4689	Affin Hwang AM-UTF	RM 100.00
9563	Affin Hwang AM-PRS	RM 50.00

**8. What should I do if my payment did not go through?**

**Step 1:** Check your payment details, ensure that the Biller Code, Ref-1, Ref-2 and amount are correct

**Step 2:** Ensure that the transaction was performed from either your Current, Savings or Credit Card account

**Step 3:** If the issue still persists, please contact your Bank for assistance

**9. What should I do if Affin Hwang AM has not received my payment?**

Affin Hwang AM will receive your payment on the same day you perform the transaction via JomPAY, or the following business day if the transaction is performed after your respective Bank's cut-off time.

If you perform the transaction via JomPAY on a non-business day, such as on a weekend or a public holiday, your payment will receive on the next business day.

Please submit both the Investment Transaction Form and JomPAY payment receipt to Affin Hwang AM for processing.

You are advised to keep your JomPAY payment receipt and Reference No. for tracking purposes. The JomPAY Reference No. will be given by your Bank upon completion of payment.

**10. Does Affin Hwang AM accept third party payments for UTF / PRS investment via JomPAY?**

No, Affin Hwang AM does not accept payments for investments via any third party and may in its sole discretion reject such payments. You are advised to make payment with your own Bank account for investments into UTF / PRS.

**11. Can I save Affin Hwang AM as “Favourite” and set my payments as recurring or future dated?**

Yes, you will be able to perform the settings as required. However, please submit both the Investment Transaction Form and JomPAY payment receipt to Affin Hwang AM for each transactions.

**12. I am a foreign investor and do not have a Malaysian NRIC. What should I fill in for Ref-1?**

Foreign investors may fill in their Passport number in Ref-1. Kindly fill in 12-digit of Affin Hwang AM Principal Account Holder’s Passport number, without hyphen “-”. If your Passport number has less than 12 digits, please add zero (“0”) to make it 12 digits.

For example, Investor A’s Passport number is A12345678; Investor A’s Ref-1 is 123456780000.

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